# Accessibility Conformance Report

# WCAG Edition

## Name of Product/Version: “Project Name”

## Report Date: July 2023

## Product Description: “About Product or Project”

## Contact Information: “Company Name”

## Notes: No Data

## Evaluation Methods Used: Tested **“Project Name”** involved using Windows 11, Chrome; NVDA; Windows 11, Chrome; JAWS; and Color Contrast Analyzer as well as exclusive use of the keyboard.

## Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

| Standard/Guideline | Included In Report |
| --- | --- |
| [Web Content Accessibility Guidelines 2.0](http://www.w3.org/TR/2008/REC-WCAG20-20081211) | Level A (Yes)  Level AA (Yes)  Level AAA (No) |
| [Web Content Accessibility Guidelines 2.1](https://www.w3.org/TR/WCAG21) | Level A (Yes)  Level AA (Yes)  Level AAA (No) |
| [EN 301 549 Accessibility requirements for ICT products and services - V3.1.1 (2019-11)](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf)  *AND* [EN 301 549 Accessibility requirements for ICT products and services - V3.2.1 (2021-03)](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.02.01_60/en_301549v030201p.pdf) | (Yes) |
| [Revised Section 508 standards published January 18, 2017, and corrected January 22, 2018](https://www.access-board.gov/ict/) | (Yes) |

## Terms

The terms used in the Conformance Level information are defined as follows:

* **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
* **Partially Supports**: Some functionality of the product does not meet the criterion.
* **Does Not Support**: The majority of product functionality does not meet the criterion.
* **Not Applicable**: The criterion is not relevant to the product.
* **Not Evaluated**: The product has not evaluated against the criterion.

## 

## WCAG 2.1 Report

Tables 1 and 2 also document conformance with:

* EN 301 549: Chapter 9 (Web), 11 (Software), 12 (Documentation and support services).
* Revised Section 508: Chapter 5 (Web) (Software), 6 (Support Documentation).

Note: When reporting on conformance with the WCAG 2.1 Success Criteria, they are scope for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.1 Conformance Requirements](https://www.w3.org/TR/WCAG21/" \l "conformance).

### Table 1: Success Criteria, Level A

| **Criteria** | **Conformance Level** | **Remarks and Explanations** |
| --- | --- | --- |
| **[1.1.1 Non-text Content](http://www.w3.org/TR/WCAG20/" \l "text-equiv-all)** (Level A)  Also applies to:  EN 301 549 Criteria   * 9 (Web) * 11 (Software) * 12 (Documentation and support services)   Revised Section 508   * 501 (Web)(Software) * 504 (Authoring Tools) * 602 (Support Documentation) | Does Not Support | A rating of ‘Does Not Support’ has been given for the following reason:    Logo given as alt text in Login page. |
| **[1.2.1 Audio-only and Video-only (Prerecorded)](http://www.w3.org/TR/WCAG20/" \l "media-equiv-av-only-alt)** (Level A)  Also applies to:  EN 301 549 Criteria   * 9 (Web) * 11 (Software) * 12 (Documentation and support services)   Revised Section 508   * 501 (Web)(Software) * 504 (Authoring Tools) * 602 (Support Documentation) | Does Not Supports | A rating of ‘Does Not Support’ has been given for the following reason:  Audio only and Video only content is not provided |
| **[1.2.2 Captions (Prerecorded)](http://www.w3.org/TR/WCAG20/" \l "media-equiv-captions)** (Level A)  Also applies to:  EN 301 549 Criteria   * 9 (Web) * 11 (Software) * 12 (Documentation and support services)   Revised Section 508   * 501 (Web)(Software) * 504 (Authoring Tools) * 602 (Support Documentation) | Does Not Supports | A rating of ‘Does Not Support’ has been given for the following reason:  Captions are not provided for the Prerecorded Audio and Video content |
| **[1.2.3 Audio Description or Media Alternative (Prerecorded)](http://www.w3.org/TR/WCAG20/" \l "media-equiv-audio-desc)** (Level A)  Also applies to:  EN 301 549 Criteria   * 9 (Web) * 11 (Software) * 12 (Documentation and support services)   Revised Section 508   * 501 (Web)(Software) * 504 (Authoring Tools) * 602 (Support Documentation) | Does Not Supports | A rating of ‘Does Not Support’ has been given for the following reason:    Audio Description or Media Alternative are not provided for the Prerecorded Audio and Video content |
| **[1.3.1 Info and Relationships](http://www.w3.org/TR/WCAG20/" \l "content-structure-separation-programmatic)** (Level A) Also applies to:  EN 301 549 Criteria   * 9 (Web) * 11 (Software) * 12 (Documentation and support services)   Revised Section 508   * 501 (Web)(Software) * 504 (Authoring Tools) * 602 (Support Documentation) | Partially Support | A rating of ‘Partially Support’ has been given for the following reasons:   * From the drop-down menus, the selected item status not conveyed to the user. * While clicking on any of the button in the Book Shelf Screen reader does not announces that "Button" pressed * After clicking on any of the button in the Book Shelf the Dynamically updated content is not announce by the screen reader * While navigating to the "e Book" content on Book Shelf screen reader reads List with 1 item Unnecessarily * Table of content > Contents > While navigating to the Content List of content is announcing inappropriately * Table of content > Contents > After clicking on the "Drop Down" button screen reader reads "Expanded Expanded twice" |
| **[1.3.2 Meaningful Sequence](http://www.w3.org/TR/WCAG20/" \l "content-structure-separation-sequence)** (Level A)  Also applies to:  EN 301 549 Criteria   * 9 (Web) * 11 (Software) * 12 (Documentation and support services)   Revised Section 508   * 501 (Web)(Software) * 504 (Authoring Tools) * 602 (Support Documentation) | Supports | Zoom button has expanded menu to increase/decrease-zoom size and sequence to be corrected to follow in meaning order |
| **[1.3.3 Sensory Characteristics](http://www.w3.org/TR/WCAG20/" \l "content-structure-separation-understanding)**  (Level A)  Also applies to:  EN 301 549 Criteria   * 9 (Web) * 11 (Software) * 12 (Documentation and support services)   Revised Section 508   * 501 (Web)(Software) * 504 (Authoring Tools) * 602 (Support Documentation) | Supports | There are no sensory characteristics of components given as instructions such as shape, color, size, visual location, orientation, |
| **[1.4.1 Use of Color](http://www.w3.org/TR/WCAG20/" \l "visual-audio-contrast-without-color)** (Level A)  Also applies to:  EN 301 549 Criteria   * 9 (Web) * 11 (Software) * 12 (Documentation and support services)   Revised Section 508   * 501 (Web)(Software) * 504 (Authoring Tools) * 602 (Support Documentation) | Supports | Color is not used as the only visual means of conveying information, indicating an action, prompting a response, or distinguishing a visual element. |
| **[1.4.2 Audio Control](http://www.w3.org/TR/WCAG20/" \l "visual-audio-contrast-dis-audio)** (Level A)  Also applies to:  EN 301 549 Criteria   * 9 (Web) * 11 (Software) * 12 (Documentation and support services)   Revised Section 508   * 501 (Web)(Software) * 504 (Authoring Tools) * 602 (Support Documentation) | Does Not Supports | A rating of ‘Does Not Support’ has been given for the following reasons:  Audio Description or Media Alternative are not provided  for the Prerecorded Audio and Video content |
| **[2.1.1 Keyboard](http://www.w3.org/TR/WCAG20/" \l "keyboard-operation-keyboard-operable)** (Level A)  Also applies to:  EN 301 549 Criteria   * 9 (Web) * 11 (Software) * 12 (Documentation and support services)   Revised Section 508   * 501 (Web)(Software) * 504 (Authoring Tools) * 602 (Support Documentation) | Does Not Support | A rating of ‘Does Not Support’ has been given for the following reasons:     * From My Data panel, the checkboxes are focused but not functioning with keyboard. * Highlights and Notes are not able to use by the user using keyboard |
| **[2.1.2 No Keyboard Trap](http://www.w3.org/TR/WCAG20/" \l "keyboard-operation-trapping)** (Level A)  Also applies to:  EN 301 549 Criteria   * 9 (Web) * 11 (Software) * 12 (Documentation and support services)   Revised Section 508   * 501 (Web)(Software) * 504 (Authoring Tools) * 602 (Support Documentation) | Supports | The product does not have any feature content or controls that cause a keyboard trap. |
| **[2.1.4 Character Key Shortcuts](https://www.w3.org/TR/WCAG21/" \l "character-key-shortcuts)** (Level A 2.1 only)  Also applies to:  EN 301 549 Criteria   * 9 (Web) * 11 (Software) * 12 (Documentation and support services)   Revised Section 508   * 501 (Web)(Software) * 504 (Authoring Tools) * 602 (Support Documentation) | Supports | A mechanism is available to remap the shortcut to use one or more non-printable keyboard characters (e.g. Ctrl, Alt, etc.); The keyboard shortcut for a user interface component is only active when that component has focus. |
| **[2.2.1 Timing Adjustable](http://www.w3.org/TR/WCAG20/" \l "time-limits-required-behaviors)** (Level A)  Also applies to:  EN 301 549 Criteria   * 9 (Web) * 11 (Software) * 12 (Documentation and support services)   Revised Section 508   * 501 (Web)(Software) * 504 (Authoring Tools) * 602 (Support Documentation) | Not Applicable | There is no time limit set on the content. |
| **[2.2.2 Pause, Stop, Hide](http://www.w3.org/TR/WCAG20/" \l "time-limits-pause)** (Level A)  Also applies to:  EN 301 549 Criteria   * 9 (Web) * 11 (Software) * 12 (Documentation and support services)   Revised Section 508   * 501 (Web)(Software) * 504 (Authoring Tools) * 602 (Support Documentation) | Supports | The product does not include elements which move, blink, scroll, or auto-update that start automatically or last longer than five seconds. |
| **[2.3.1 Three Flashes or Below Threshold](http://www.w3.org/TR/WCAG20/" \l "seizure-does-not-violate)** (Level A)  Also applies to:  EN 301 549 Criteria   * 9 (Web) * 11 (Software) * 12 (Documentation and support services)   Revised Section 508   * 501 (Web)(Software) * 504 (Authoring Tools) * 602 (Support Documentation) | Supports | The product contain flashing content. |
| **[2.4.1 Bypass Blocks](http://www.w3.org/TR/WCAG20/" \l "navigation-mechanisms-skip)** (Level A)  Also applies to:  EN 301 549 Criteria   * 9 (Web) * 11 (Software) * 12 (Documentation and support services)   Revised Section 508   * 501 (Web)(Software) * 504 (Authoring Tools) * 602 (Support Documentation) | Partially Support | Hidden link ‘skip to content’ (available to assistive technologies) allows users to jump to the main content of each page. However, that should be for the users. |
| **[2.4.2 Page Titled](http://www.w3.org/TR/WCAG20/" \l "navigation-mechanisms-title)** (Level A)  Also applies to:  EN 301 549 Criteria   * 9 (Web) * 11 (Software) * 12 (Documentation and support services)   Revised Section 508   * 501 (Web)(Software) * 504 (Authoring Tools) * 602 (Support Documentation) | Supports | The titles of pages describe their purpose. |
| **[2.4.3 Focus Order](http://www.w3.org/TR/WCAG20/" \l "navigation-mechanisms-focus-order)** (Level A)  Also applies to:  EN 301 549 Criteria   * 9 (Web) * 11 (Software) * 12 (Documentation and support services)   Revised Section 508   * 501 (Web)(Software) * 504 (Authoring Tools) * 602 (Support Documentation) | Does Not Support | After adding/deleting bookmark, pressing tab key focus  and control moved to search from browser instead of  next tabbable element on the page. |
| **[2.4.4 Link Purpose (In Context)](http://www.w3.org/TR/WCAG20/" \l "navigation-mechanisms-refs)** (Level A)  Also applies to:  EN 301 549 Criteria   * 9 (Web) * 11 (Software) * 12 (Documentation and support services)   Revised Section 508   * 501 (Web)(Software) * 504 (Authoring Tools) * 602 (Support Documentation) | Supports | Links within the product make sense within their context of use. |
| **[2.5.1 Pointer Gestures](https://www.w3.org/TR/WCAG21/" \l "pointer-gestures)** (Level A 2.1 only)  Also applies to:  EN 301 549 Criteria   * 9 (Web) * 11 (Software) * 12 (Documentation and support services)   Revised Section 508   * 501 (Web)(Software) * 504 (Authoring Tools) * 602 (Support Documentation) | Supports | All functionality can be operated using a single pointer without a path-based gesture |
| **[2.5.2 Pointer Cancellation](https://www.w3.org/TR/WCAG21/" \l "pointer-cancellation)** (Level A 2.1 only)  Also applies to:  EN 301 549 Criteria   * 9 (Web) * 11 (Software) * 12 (Documentation and support services)   Revised Section 508   * 501 (Web)(Software) * 504 (Authoring Tools) * 602 (Support Documentation) | Supports | Single-pointer functions can be aborted by moving the pointer to a neutral location. |
| **[2.5.3 Label in Name](https://www.w3.org/TR/WCAG21/" \l "label-in-name)** (Level A 2.1 only)  Also applies to:  EN 301 549 Criteria   * 9 (Web) * 11 (Software) * 12 (Documentation and support services)   Revised Section 508   * 501 (Web)(Software) * 504 (Authoring Tools) * 602 (Support Documentation) | Partially Supports | A rating of ‘Partially Supports’ has been given for the following reason:   * From the Left navigation, the expand/collapse menus are reading as button only. There is no accessible name given. |
| **[2.5.4 Motion Actuation](https://www.w3.org/TR/WCAG21/" \l "motion-actuation)** (Level A 2.1 only)  Also applies to:  EN 301 549 Criteria   * 9 (Web) * 11 (Software) * 12 (Documentation and support services)   Revised Section 508   * 501 (Web)(Software) * 504 (Authoring Tools) * 602 (Support Documentation) | Supports | The reader does not have functionality operated by device motion or user motion. |
| **[3.1.1 Language of Page](http://www.w3.org/TR/WCAG20/" \l "meaning-doc-lang-id)** (Level A)  Also applies to:  EN 301 549 Criteria   * 9 (Web) * 11 (Software) * 12 (Documentation and support services)   Revised Section 508   * 501 (Web)(Software) * 504 (Authoring Tools) * 602 (Support Documentation) | Supports | The language is programmatically determinable within the product. |
| **[3.2.1 On Focus](http://www.w3.org/TR/WCAG20/" \l "consistent-behavior-receive-focus)** (Level A)  Also applies to:  EN 301 549 Criteria   * 9 (Web) * 11 (Software) * 12 (Documentation and support services)   Revised Section 508   * 501 (Web)(Software) * 504 (Authoring Tools) * 602 (Support Documentation) | Supports | Components do not initiate a change of context when focused. |
| **[3.2.2 On Input](http://www.w3.org/TR/WCAG20/" \l "consistent-behavior-unpredictable-change)** (Level A)  Also applies to:  EN 301 549 Criteria   * 9 (Web) * 11 (Software) * 12 (Documentation and support services)   Revised Section 508   * 501 (Web)(Software) * 504 (Authoring Tools) * 602 (Support Documentation) | Supports | No change of context is initiated when elements receive input. |
| **[3.3.1 Error Identification](http://www.w3.org/TR/WCAG20/" \l "minimize-error-identified)** (Level A)  Also applies to:  EN 301 549 Criteria   * 9 (Web) * 11 (Software) * 12 (Documentation and support services)   Revised Section 508   * 501 (Web)(Software) * 504 (Authoring Tools) * 602 (Support Documentation) | Does Not Support | A rating of ‘Does Not Support’ has been given for the following reason:  Error Identification feature is not implemented on this E-Book |
| **[3.3.2 Labels or Instructions](http://www.w3.org/TR/WCAG20/" \l "minimize-error-cues)** (Level A)  Also applies to:  EN 301 549 Criteria   * 9 (Web) * 11 (Software) * 12 (Documentation and support services)   Revised Section 508   * 501 (Web)(Software) * 504 (Authoring Tools) * 602 (Support Documentation) | Does Not Support | A rating of ‘Does Not Support’ has been given for the following reason: |
| **[4.1.1 Parsing](http://)** (Level A)  Also applies to:  EN 301 549 Criteria   * 9 (Web) * 11 (Software) * 12 (Documentation and support services)   Revised Section 508   * 501 (Web)(Software) * 504 (Authoring Tools)   602 (Support Documentation) | Supports | Web pages have complete start and end tags and are nested according to specification helps ensure that assistive technologies can parse the content accurately and without crashing |
| **[4.1.2 Name, Role, Value](http://www.w3.org/TR/WCAG20/" \l "ensure-compat-rsv)** (Level A)  Also applies to:  EN 301 549 Criteria   * 9 (Web) * 11 (Software) * 12 (Documentation and support services)   Revised Section 508   * 501 (Web)(Software) * 504 (Authoring Tools) * 602 (Support Documentation) | Does Not Support | A rating of ‘Does Not Support’ has been given for the following reason:  . .   * Role is not provided for the Home button |

### Table 2: Success Criteria, Level AA

| **Criteria** | | **Conformance Level** | **Remarks and Explanations** |
| --- | --- | --- | --- |
| **[1.2.4 Captions (Live)](http://www.w3.org/TR/WCAG20/" \l "media-equiv-real-time-captions)** (Level AA)  Also applies to:  EN 301 549 Criteria   * 9 (Web) * 11 (Software) * 12 (Documentation and support services)   Revised Section 508   * 501 (Web)(Software) * 504 (Authoring Tools) * 602 (Support Documentation) | Not Applicable | | The product does not contain live synchronized media. |
| **[1.2.5 Audio Description (Prerecorded)](http://www.w3.org/TR/WCAG20/" \l "media-equiv-audio-desc-only)** (Level AA)  Also applies to:  EN 301 549 Criteria   * 9 (Web) * 11 (Software) * 12 (Documentation and support services)   Revised Section 508   * 501 (Web)(Software) * 504 (Authoring Tools) * 602 (Support Documentation) | Does Not Supports | | A rating of Partially supports has been given for the following reason:  The product do not have the Prerecorded audio content |
| **[1.3.4 Orientation](https://www.w3.org/TR/WCAG21/" \l "orientation)** (Level AA 2.1 only)  Also applies to:  EN 301 549 Criteria   * 9 (Web) * 11 (Software) * 12 (Documentation and support services)   Revised Section 508   * 501 (Web)(Software) * 504 (Authoring Tools) * 602 (Support Documentation) | Supports | | All content and functionality are presented and usable at different orientations. |
| **[1.3.5 Identify Input Purpose](https://www.w3.org/TR/WCAG21/" \l "identify-input-purpose)** (Level AA 2.1 only)  Also applies to:  EN 301 549 Criteria   * 9 (Web) * 11 (Software) * 12 (Documentation and support services)   Revised Section 508   * 501 (Web)(Software) * 504 (Authoring Tools) * 602 (Support Documentation) | Supports | | The purpose of the input field is given as label, and it is sufficient for the users to understand. |
| **[1.4.3 Contrast (Minimum)](http://www.w3.org/TR/WCAG20/" \l "visual-audio-contrast-contrast)** (Level AA)  Also applies to:  EN 301 549 Criteria   * 9 (Web) * 11 (Software) * 12 (Documentation and support services)   Revised Section 508   * 501 (Web)(Software) * 504 (Authoring Tools) * 602 (Support Documentation) | Supports | | The visual presentation of texts meets the color contrast ratio. |
| **[1.4.4 Resize text](http://www.w3.org/TR/WCAG20/" \l "visual-audio-contrast-scale)** (Level AA)  Also applies to:  EN 301 549 Criteria   * 9 (Web) * 11 (Software) * 12 (Documentation and support services)   Revised Section 508   * 501 (Web)(Software) * 504 (Authoring Tools) * 602 (Support Documentation) | Partially Support | | Text can be resized without assistive technology up to 200 percent. However, icons are not visible in few places |
| **[1.4.5 Images of Text](http://www.w3.org/TR/WCAG20/" \l "visual-audio-contrast-text-presentation)** (Level AA)  Also applies to:  EN 301 549 Criteria   * 9 (Web) * 11 (Software) * 12 (Documentation and support services)   Revised Section 508   * 501 (Web)(Software) * 504 (Authoring Tools) * 602 (Support Documentation) | Not Applicable | |  |
| **[1.4.10 Reflow](https://www.w3.org/TR/WCAG21/" \l "reflow)** (Level AA 2.1 only)  Also applies to:  EN 301 549 Criteria   * 9 (Web) * 11 (Software) * 12 (Documentation and support services)   Revised Section 508   * 501 (Web)(Software) * 504 (Authoring Tools) * 602 (Support Documentation) | Partially Supports | | Most of the content are viewed properly in width 320 CSS pixels and height 256 CSS pixels. However, icons are not visible in few places and this SC is applicable to Websites only, hence the rating given as Partially Supports |
| **[1.4.11 Non-text Contrast](https://www.w3.org/TR/WCAG21/" \l "non-text-contrast)** (Level AA 2.1 only)  Also applies to:  EN 301 549 Criteria   * 9 (Web) * 11 (Software) * 12 (Documentation and support services)   Revised Section 508   * 501 (Web)(Software) * 504 (Authoring Tools) * 602 (Support Documentation) | Partially Supports | | A rating of ‘Partially Supports’ has been given for the following reason:   * Color contrast failed for the Bookmark button. |
| **[1.4.12 Text Spacing](https://www.w3.org/TR/WCAG21/" \l "text-spacing)** (Level AA 2.1 only)  Also applies to:  EN 301 549 Criteria   * 9 (Web) * 11 (Software) * 12 (Documentation and support services)   Revised Section 508   * 501 (Web)(Software) * 504 (Authoring Tools) * 602 (Support Documentation) | Partially Supports | | In the reader while Text Spacing is ON, the Reset button is getting hide in the Zoom Panel |
| **[1.4.13 Content on Hover or Focus](https://www.w3.org/TR/WCAG21/" \l "content-on-hover-or-focus)** (Level AA 2.1 only)  Also applies to:  EN 301 549 Criteria   * 9 (Web) * 11 (Software) * 12 (Documentation and support services)   Revised Section 508   * 501 (Web)(Software) * 504 (Authoring Tools) * 602 (Support Documentation) | Supports | | The content is not made visible via hover or focus or, when it is, it is dismissible, hoverable, and persistent. |
| **[2.4.5 Multiple Ways](http://www.w3.org/TR/WCAG20/" \l "navigation-mechanisms-mult-loc)** (Level AA)  Also applies to:  EN 301 549 Criteria   * 9 (Web) * 11 (Software) * 12 (Documentation and support services)   Revised Section 508   * 501 (Web)(Software) * 504 (Authoring Tools) * 602 (Support Documentation) | Supports | | Users can locate web pages in the site through table of contents, previous/next page buttons, thumbnail view button. |
| **[2.4.6 Headings and Labels](http://www.w3.org/TR/WCAG20/" \l "navigation-mechanisms-descriptive)** (Level AA)  Also applies to:  EN 301 549 Criteria   * 9 (Web) * 11 (Software) * 12 (Documentation and support services)   Revised Section 508   * 501 (Web)(Software) * 504 (Authoring Tools) * 602 (Support Documentation) | Does Not Support | | Headings and labels are descriptive. However, there is an exception:   * **Book Shelf > Incorrect heading level "H3" is implemented for the text** **"About this Ebook"** |
| **[2.4.7 Focus Visible](http://www.w3.org/TR/WCAG20/" \l "navigation-mechanisms-focus-visible)** (Level AA)  Also applies to:  EN 301 549 Criteria   * 9 (Web) * 11 (Software) * 12 (Documentation and support services)   Revised Section 508   * 501 (Web)(Software) * 504 (Authoring Tools) * 602 (Support Documentation) | Supports | | User can able to view the focus of the screen reader |
| **[3.1.2 Language of Parts](http://www.w3.org/TR/WCAG20/" \l "meaning-other-lang-id)** (Level AA)  Also applies to:  EN 301 549 Criteria   * 9 (Web) * 11 (Software) * 12 (Documentation and support services)   Revised Section 508   * 501 (Web)(Software) * 504 (Authoring Tools) * 602 (Support Documentation) | Does Not Support | | A rating of ‘Does Not Support’ has been given for the following reason:   * For other language book, the lang code defined as English and the buttons. But for the content it is defined and reading properly. |
| **[3.2.3 Consistent Navigation](http://www.w3.org/TR/WCAG20/" \l "consistent-behavior-consistent-locations)** (Level AA)  Also applies to:  EN 301 549 Criteria   * 9 (Web) * 11 (Software) * 12 (Documentation and support services)   Revised Section 508   * 501 (Web)(Software) * 504 (Authoring Tools) * 602 (Support Documentation) | Partially supports | | A rating of ‘Partially Supports’ has been given for the following reason:   * After adding/deleting bookmark, pressing tab key focus and control moved to banner navigation instead of next tab element on the page. |
| **[3.2.4 Consistent Identification](http://www.w3.org/TR/WCAG20/" \l "consistent-behavior-consistent-functionality)** (Level AA)  Also applies to:  EN 301 549 Criteria   * 9 (Web) * 11 (Software) * 12 (Documentation and support services)   Revised Section 508   * 501 (Web)(Software) * 504 (Authoring Tools) * 602 (Support Documentation) | Supports | | Components with the same functionality with the same purpose identified consistently. |
| **[3.3.3 Error Suggestion](http://www.w3.org/TR/WCAG20/" \l "minimize-error-suggestions)** (Level AA)  Also applies to:  EN 301 549 Criteria   * 9 (Web) * 11 (Software) * 12 (Documentation and support services)   Revised Section 508   * 501 (Web)(Software) * 504 (Authoring Tools) * 602 (Support Documentation) | Not Applicable | |  |
| **[3.3.4 Error Prevention (Legal, Financial, Data)](http://www.w3.org/TR/WCAG20/" \l "minimize-error-reversible)** (Level AA)  Also applies to:  EN 301 549 Criteria   * 9 (Web) * 11 (Software) * 12 (Documentation and support services)   Revised Section 508   * 501 (Web)(Software) * 504 (Authoring Tools) * 602 (Support Documentation) | Not Applicable | | The product does not process legal commitments or financial transactions. |
| **[4.1.3 Status Messages](https://www.w3.org/TR/WCAG21/" \l "status-messages)** (Level AA 2.1 only)  Also applies to:  EN 301 549 Criteria   * 9 (Web) * 11 (Software) * 12 (Documentation and support services)   Revised Section 508   * 501 (Web)(Software) * 504 (Authoring Tools) * 602 (Support Documentation) | Partially Supports | | A rating of ‘Partially Support’ has been given for the following reasons:   * From sort by menu, the selection status not conveyed. It reads only the button status as ‘pressed’. |

## 2017 Section 508 Report

### Chapter 3: Functional Performance Criteria (FPC)

Notes: The requirements in WCAG 2.0 and Chapter 5, 6 sufficiently address the functions of the product, and no instances of equivalent facilitation observed in the product. Therefore, the conformance levels and remarks in this table are informative only.

| **Criteria** | **Conformance Level** | **Remarks and Explanations** |
| --- | --- | --- |
| 302.1 Without Vision | Does Not Support | Most functions of the product are not operable without vision. Interacting with the product difficult for screen reader users as described in, 1.3.1 Info and Relationships (Level A), 1.3.2 Meaningful Sequence (Level A), 2.1.1 Keyboard (Level A), 2.4.3 Focus Order (Level A), 2.5.3 Label in Name (Level A 2.1 only), 3.3.2 Labels or Instructions (Level A), 4.1.2 Name, Role, Value (Level A), 4.1.3 Status Messages (Level AA 2.1 only). |
| 302.2 With Limited Vision | Does Not Support | It is difficult to interact with UI controls and interactive elements with screen reader as described in 1.3.1 Info and Relationships (Level A), 1.3.2 Meaningful Sequence (Level, 1.4.11 Non-text Contrast (Level AA 2.1 only), 2.1.1 Keyboard (Level A), 2.4.3 Focus Order (Level A), 2.4.7 Focus Visible (Level AA), 2.5.3 Label in Name (Level A), 3.3.2 Labels or Instructions (Level A), 4.1.2 Name, Role, Value (Level A), 4.1.3 Status Messages (Level AA 2.1 only). |
| 302.3 Without Perception of Colour | Supports | The products are primarily accessible to users with no perception of colour. |
| 302.4 Without Hearing | Does Not Support | It is difficult to hear the audio files for the users with hearing impairment as described in 1.2.1 Audio-only and Video-only (Prerecorded) (Level A), 1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A), 1.2.5 Audio Description (Prerecorded) (Level AA). |
| 302.5 With Limited Hearing | Partially Supports | It is difficult to hear the audio files for the users with hearing impairment as described in 1.2.1 Audio-only and Video-only (Prerecorded) (Level A), 1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A), 1.2.5 Audio Description (Prerecorded) (Level AA). |
| 302.6 Without Speech | Supports | The product does not require speech for use. |
| 302.7 With Limited Manipulation | Partially Supports | The product features are keyboard accessible with some exceptions as described in 1.3.1 Info and Relationships (Level A), 3.3.2 Labels or Instructions (Level A), 4.1.3 Status Messages (Level AA 2.1 only) |
| 302.8 With Limited Reach and Strength | Does Not Support | Most functionality within the product can be used by users with limited reach or strength who rely on keyboard access. Some interactive elements are not accessible with keyboard as described in 2.1.1 Keyboard (Level A), 2.4.3 Focus Order (Level A). |
| 302.9 With Limited Language, Cognitive, and Learning Abilities | Does Not Support | The products are primarily usable by people with limited language, cognitive, or learning abilities. A rating of Partially Supports has been given for the following reason: Some elements are not accessible and actionable through the keyboard as described in 2.1.1 Keyboard (Level A), and button labels are incorrect as described in 2.5.3 Label in Name (Level A 2.1 only) and 3.3.2 Labels or Instructions (Level A). |